



Contigno Countertops warrants Tesora Granite to be free of manufacturing defects from the date of installation when fabricated and installed in a commercial setting by an authorized Tesora Granite Fabricator. This Commercial Lifetime warranty is limited to the original purchaser of the Tesora Granite installation. In newly constructed properties where Tesora Granite has been installed, the warranty is available only to the original owner and is non-transferable. All decisions regarding this warranty are at the sole discretion of Contigno Countertops. No representative, dealer, salesperson, distributor, fabricator or other persons are authorized to make any warranty or promises on behalf of Contigno Countertops with respect to Tesora Granite products. If it is determined by Contigno Countertops that Tesora Granite materials failed due to a manufacturing defect, Contigno Countertops will, at its sole discretion, repair or replace such materials. Contigno Countertops will always strive to obtain the best possible resolution. When the decision is made to repair or replace, it is at Contigno's sole discretion and an exact color match is not guaranteed.

#### **TERMS AND CONDITIONS**

- This warranty applies only to Tesora Granite materials that have been permanently installed in the interior of commercial interiors and have not been moved from their original installation.
- This warranty applies only to materials that have been maintained according to the Tesora Granite Care & Maintenance guidelines. Care & Maintenance guidelines are available at [www.contigno.com](http://www.contigno.com). To request service under this warranty you must contact the company who sold you your Tesora Granite or contact Contigno, directly at 1-888-722-6133 within thirty (30) days of failure. Please also have your proof of purchase available.
- This warranty applies to commercial applications only which are defined as any location open to the general public for business use, private properties subject to residential or commercial rental or lease, or properties designated as hotels, motels, or other temporary residence applications.

#### **WHAT IS NOT COVERED UNDER THIS WARRANTY**

- Any property where the original purchaser no longer maintains ownership.
- Materials and/or services that have not been paid for in full.
- Product installed in any outdoors application.
- Flooring applications. (*continued*)

- Improper use or abuse including but not limited to, damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and maintenance.
- Failures due to fabricators failing to follow the prescribed fabrication and installation procedures as outlined by Contigno. Improper fabrication and installation are the sole responsibility of the fabricator/installer.
- Labor to remove, fabricate and/or reinstall Tesora Granite, or other similar activities necessary to complete the replacement or removal of the defective material.
- Seam appearance or seam performance.
- “Honed” finishes or finishes that have been altered.
- Additional modifications such as plumbing, electrical, tile, cabinets, etc. that may be necessary to repair or replace the Tesora Granite product covered under this warranty.
- Products installed with a known or visible manufacturing defect at the time of installation, including but not limited to color variance.
- Damage caused by mishandling, misuse, and damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse, or uses of products exposed to outside weather, direct sunlight, or climate conditions.

**THE FOREGOING IS THE COMPLETE WARRANTY FOR TESORA GRANITE AND SUPERSEDES ALL OTHER WARRANTIES AND REPRESENTATIONS, WHETHER ORAL OR WRITTEN. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE MADE WITH RESPECT TO TESORA GRANITE AND CONTIGNO COUNTERTOPS. EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED HEREIN, INCLUDING, TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY WARRANTY THAT MAY EXIST UNDER NATIONAL, STATE, PROVINCIAL OR LOCAL LAW INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**

This warranty gives you specific legal rights, and you may also have other rights that vary from State to State. Please visit our website at [www.contigno.com](http://www.contigno.com) for additional info.