



Siena Quartz Countertops are among one of the easiest surfaces to maintain but for best results and to satisfy warranty requirements, always refer to the Contigno-Approved cleaning and care tips as outlined in this guide. Siena Quartz is resistant to stains, but spills should be cleaned as soon as possible. Liquid spills and stains from fruits, vegetables, or other foods should be wiped up and cleaned with soap and water. Though Siena Quartz is scorch resistant and under normal conditions is not affected, always use a trivet or hot pad between your Siena Quartz and any heat generating device, including but not limited to, crock pots, instant pots, deep fryers, hot pots and pans or electric skillets, etc. Sudden or rapid change of temperature or sustained heating, especially near edges and cut outs, may create enough thermal expansion energy to cause your countertop to crack. Damage caused by thermal expansion is not covered under the Siena Quartz warranty.

EVERYDAY CLEANING ROUTINE

1) Simply use a soft sponge or dishcloth, ordinary dish washing soap (e.g., Palmolive, Dawn, etc.) and warm water to keep the lustrous gloss and radiant sheen, or 2) Use warm water and a soft sponge or damp cloth with a small amount of non-abrasive, bleach free cleaner such as Mr. Clean, 409, Simple Green, Krud Kutter, Fantastic etc.

SPOT CLEANING + REMOVAL

- Always use a non-abrasive cloth or sponge when cleaning. Never use red or green Scotch Brite on your Siena Quartz surface as they contain aluminum oxide (the same abrasive in sandpaper) and may dull the finish.
- Do not use abrasive cleaning agents such as Comet or Ajax. If needed, Bon Ami and Bar Keepers Friend are both approved non-abrasive cleaning powders that will clean without affecting Siena's finish. (continued)
- Though most common household cleaners have no effect on Siena, never allow your Siena countertop to encounter drain cleaners, paint strippers or products containing Hydrofluoric Acid, Methylene Chloride, Trichloroethylene or any product with a very high or very low PH. These types of chemicals may etch or discolor the surface of your Siena Quartz.

NATURAL OILS AND SYNTHETIC OILS (OLIVE OIL, CANOLA OIL, ETC.)

1) Soap & Water, or *(continued)*

COSMETICS (HAIR SHAMPOO, CREAMS, MAKEUP)

- 2) 30% Hydrogen Peroxide solution then rinse and wipe with water, or
- 3) Rubbing Alcohol

TIP: If using the Hydrogen Peroxide solution be sure to remove any leftover residue with soap and water to avoid any changes to your Siena Quartz's brilliant surface. When cleaning any surface, do not apply pressure that is heavier than the natural weight of your hand. Otherwise, you can cause dull spots.

METALS (KITCHEN TOOLS, METAL POTS AND KNIFE MARKS)

- 1) White Latex Free Eraser. Delicately rub the eraser on the affected area, once the stain is gone, clean the surface with one of the daily cleaning solutions recommended above.

METAL RUST STAINS

- 1) Soak a cloth with Bar Keepers Friend and apply on top of the stain for 10 minutes
- 2) If the stain persists, reapply but do not leave on longer than 30 minutes
- 3) Once stain is removed, clean surface with water alone or a soap & water solution

FOOD COLORING - HERBS & SPICES - RED WINE - MUSTARD - COFFEE & TEA- FRUITS

- 1) Soap & Water, or
- 2) Rubbing Alcohol & Water Solution, or
- 3) Soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If stain persists, reapply but do not leave on for longer than 30 minutes, or
- 4) 30% Hydrogen Peroxide solution then rinse and wipe with water

INK - WATER BASED MARKERS - PRINT TRANSFER MARKS

- 1) Gently apply rubbing alcohol to the stain. Stain should lift.
- 2) For stubborn stains, soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If the stain persists, reapply but do not leave on for longer than 30 minutes.

HARD WATER DEPOSITS

- 1) White Vinegar, or
- 2) Non-abrasive limescale remover solution such as Bar Keepers Friend, Simple Green Lime Scale Remover

SOAP STAINS

- 1) Mild, alcohol-based, bleach free degreaser such as Mr. Clean, 409, Simple Green, Krud Kutter, Fantastic, etc.

SILICONE

- 1) Rubbing Alcohol, or
- 2) Krud Kutter Ultra Special Adhesive Remover